

Restoring holistic, sustainable value creation in Manufacturing and supply chain operations

 software AG



The post pandemic world brings inflationary pressures, supply chain uncertainty, labor shortages, non-traditional sales channels and heightened sustainability challenges.



17%

of the total purchase journey is spent meeting with suppliers.¹



25%

reduction in operational costs by combining hyperautomation technologies with redesigned operational processes.²



35%

market growth rate for XaaS with \$131B in revenue up for grabs by 2025.³

1 - [5 ways the future of B2B buying will rewrite the rules of effective selling](#)

2 - [2021 top trends in manufacturing industries](#)

3 - [IoT & Analytics, entering the decade of equipment as a service – characteristics of the machine outcome economy](#)

Refocusing **priorities:**

Omnichannel Excellence

2/3

of B2B buyers prefer remote human interactions or digital self service.⁴

Drive sales through traditional and digital channels for B2B & new B2B channels like DTC.

Reimagining sustainable, efficient operations

75%

of the top 20 global consumer goods companies will engage in an ecosystem partnership contributing to growth and sustainability goals by 2024.⁵

Secure sustainable revenues & profits through digitalization of supply chains & operations coupled with resilient strategies and tactics.

Connected Products as a Service

20%

of industrial equipment manufacturers will support equipment as a service (EaaS) by 2023.⁶

Enable Smart Products that changes cost structures, services and revenue models.

4 - [Omnichannel in B2B sales: the new normal in a year that has been anything but](#)

5 - [Top 5 strategic business trends in manufacturing industries for 2021](#)

6 - [Top 5 strategic business trends in manufacturing industries for 2021](#)

These focuses come **with challenges**

Data Silo's Inhibit Successful Adoption

Information is not available to make correct, consistent and fast decisions to support a fast, personalized channel.



Many manufacturing organizations have a complex mix of data sources and repositories that operate in silos with limited transparency, preventing strategic decisions from being made in a timely fashion.

Gartner⁷

Comprehensive inclusion & consistent measurement

Consistently understanding operational costs and impacts impedes digitalization and consistent combining or cost, risk and environmental impact.



Retail associates must be equipped and empowered for flexibility to improve productivity gains.

Gartner⁸

Overcoming Nebulous IIoT Returns

A single “silver bullet” use case is rarely found due to varying customer requirements so providing multiple forms of services supported by a common technology is an absolute need.



IIoT growth will be driven through a footprint of applications typically yielding \$10 million to \$100 million in revenue so implementing multiple use cases and scaling over time matters more than a single use case

McKinsey⁹

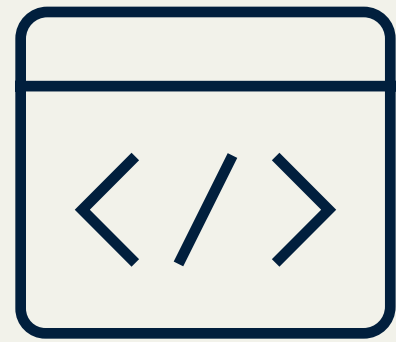
7 - [Gartner, Data strategy in manufacturing organizations, part 1: How to build It](#)

8 - [Gartner, Use total cost of ownership to optimize costs and increase savings](#)

9 - [McKinsey, Leveraging Industrial IoT and advanced technologies for digital transformation](#)

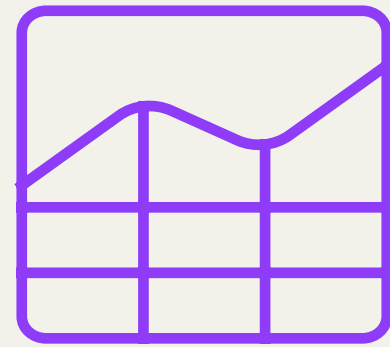
**What if you could generate holistic,
sustainable value from transformed
operations?**

Critical capabilities **you need:**



Data is a competitive pillar in your omni-channel offering:

A single low code platform to integrate applications on premises, in the cloud, or in IoT devices with Centralized visibility, management, and control of microservices & APIs.



Comprehensive understanding of operations and strategy:

Continuous analysis and measurement of operating methods, impacts, outcomes and how this supports strategy and transformation initiatives.



Start Focused, Scale Far & Wide:

Self-service, low code IoT platform with integrated, advanced analytic capabilities including event streaming, predictive and visual analytics.

Take the next step

For more on how Manufacturers are delivering sustainable value see

➤ [www.SoftwareAG.com/manufacturing](https://www.softwareag.com/manufacturing)



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